



Walmart  Customer

No todos los héroes visten capas... algunos visten chalecos

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Sr. Director #CX Walmart US

AVE, Junio 24, 2020



**“OUR PEOPLE
MAKE THE DIFFERENCE”**

—Sam Walton

NEXT DAY DELIVERY

now available
to 75% of U.S.
population



**\$11.8
BILLION**
in returns to shareholders

**\$524
BILLION**
in revenue

\$25 BILLION
in operating cash flow



+6,100
pickup and delivery
locations globally

**~\$180
BILLION**
annualized Total Payments
Value with PhonePe

LAUNCHED
InHome Delivery in three
U.S. cities

LAUNCHED
NextDay Delivery from
Walmart.com



Reserved

1

Pickup

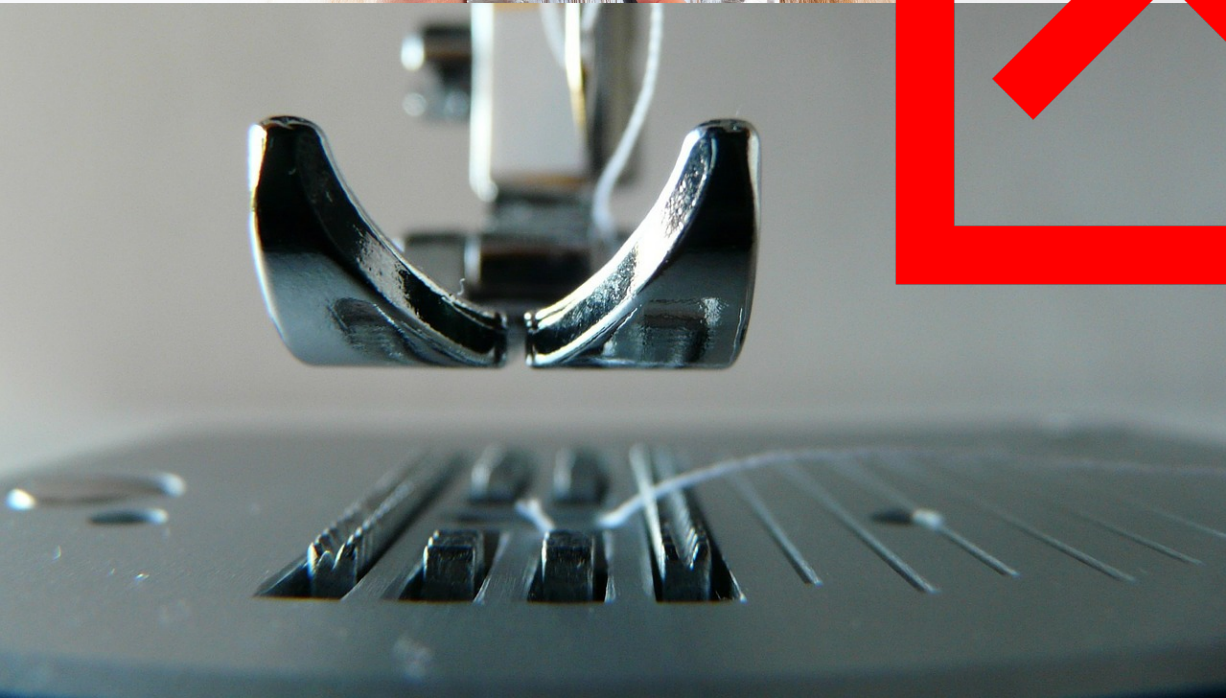
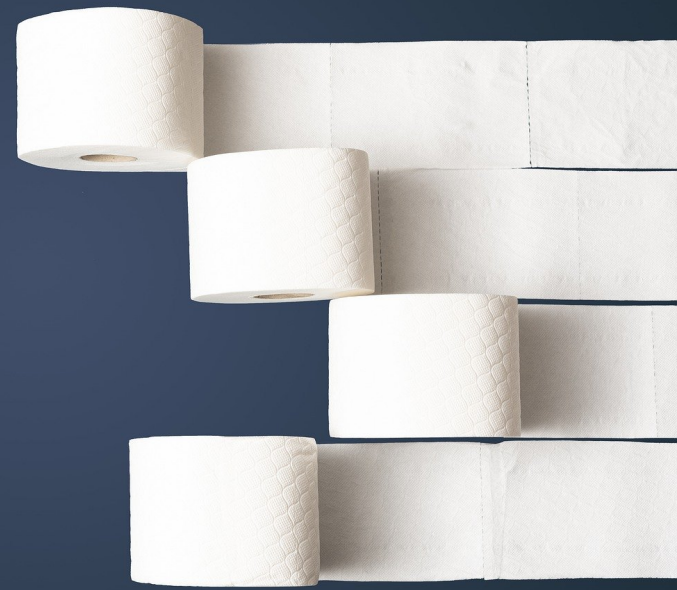
Walmart  Pickup

Walmart  Pickup



Robot

Roomba

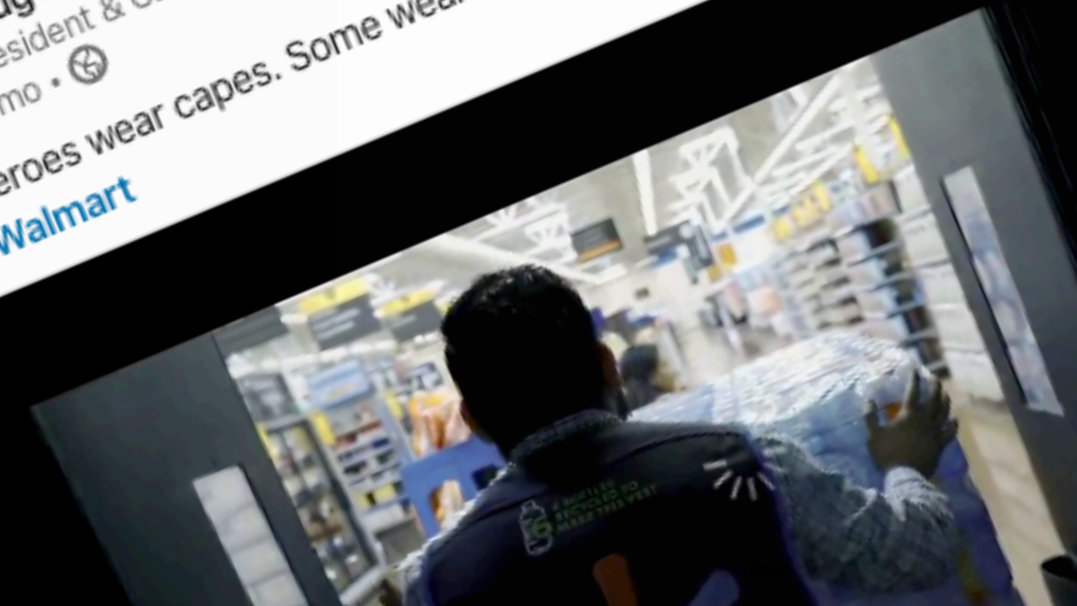






 **Doug McMillon**  • Following
President & CEO at Walmart Inc.
3mo • 🌐

Not all heroes wear capes. Some wear vests. Thank you for rising to the challenge.
#TeamWalmart



*I've already recommended this way of shopping to most of my friends.
I'm 74 years old and this has really been a life saver during the pandemic.
I applaud Walmart and associates for all they're doing to keep us safe.
I plan to continue shopping this way even after the pandemic.*

*Lisa was awesome.
Bless her for helping us
carry the groceries
across the yard from the
neighbors house.
Everything was spot on,
still cold, and the
substitutions were done
properly.
I will do this again!*

*I was very disappointed to see at least 6 other customers not wearing face masks.
Not just improperly worn masks; No mask at all!
How could they get by the greeter outside the store?*

